

# Email Setup Quick Reference

We provide specific email setup instructions for many applications on our knowledgebase at <https://p42.in/email-help>. If there is not a more specific E-mail setup how to available, you may use the following information to determine the information you need for setting up your E-mail. The following tables list all of the E-mail server's supported options.

You should pick one option for inbound E-mail, and one option for outbound E-mail. Unless you have a specific reason to choose different options, the *recommended setup would be IMAP StartTLS for inbound E-mail, and SMTP StartTLS for outbound E-mail.*

INBOUND E-MAIL			
Server Hostname: shastaemail.com			
Protocol	Port	Data Encrypted	Login Encrypted
IMAP	143	✗   no	✗   no
IMAP SSL	993	✓   yes	✗   no
IMAP StartTLS	143	✓   yes	✓   yes
POP3	110	✗   no	✗   no
POP3 SSL	995	✓   yes	✗   no
POP 3 StartTLS	110	✓   yes	✓   yes

OUTBOUND E-MAIL			
Server Hostname: shastaemail.com			
Protocol	Port	Data Encrypted	Login Encrypted
SMTP	25	✗   no	✗   no
SMTP alt	2500	✗   no	✗   no
SMTP Submission	587	✗   no	✗   no
SMTP SSL	465	✓   yes	✗   no
SMTP StartTLS	587	✓   yes	✓   yes

**Setting up a new phone?** Print this document and take it with you to the phone store for the technicians so that they have easy reference to setup your new phone.